Tender No: ZO/KOLK/SECY/2026-27/9C/01

EXPRESION of INTREST (EoI)

For

Shortlisting of Prospective Bidders For Fitment and AMC of Fire Suppression System (Flooding System) on Opex (Rental) or One time installation basis (Capex) at Currency Chests (CCs) Under Kolkata Zone

सेन्ट्रल बैंक ऑफ़ इंडिया
Central Bank of India
1911 से आपके लिए ''केंद्रित'' "CENTRAL" TO YOU SINCE 1911

Notice for Invition of Tender(NIT) for Expresion of Interest (EoI)

EoI No: ZO/KOLK/SECY/2026-27/9C/01

Central Bank of India, a body corporate constituted in India under the Banking Companies (Acquisition and Transfer of Undertaking) Act 1970 having its Head Office at Chander Mukhi, Nariman Point, Mumbai – 400021, and one of its Zonal Office at 33 NS Road, Kolkata -700001 hereinafter called "Bank" invites EoI to shortlist potential bidder/service provider (SP) for **Fitment and AMC of Fire Suppression System (Flooding System) on Opex (Rental) or One time installation basis (Capex) at Currency Chests (CCs) Under Kolkata Zone.**

For complete description of the requirement, please refer to the full EoI document.

Limited Tendering at GeM (Government E-Market) portal shall be conducted among technically qualified Service Provider in this EoI. Separate Limited Tender for Opex and Capex will be undertaken. Bank will select one service provider among two processes on basis of cost benefit analysis. Prospective Service Provider must take note of the qualification requirements as specified in the EoI document. Technical eligibility criteria are elaborated in Table no. 3 and Table no. 4 of tender document.

NIT and Tender document can be downloaded respectively from our website
www.centralbankofindia.co.in/en/active-tender
and https://centralbank.abcprocure.com/EPROC

Important Dates:

Last Date and Time for submission of bids	02 Sep 2026 at 3:00 PM
Time and Date of Opening of pre-qualification proposals	02 Sep 2026 at 3:30 PM
Time and Date of Start of bids at GeM	as intimated to bidders qualified in technical bid

Tender offers will be opened as per the schedule of tender. Technical specifications, Terms and Conditions, and various formats for submitting the tender offer are described in the tender document. Further "Addendum" (if any) shall be issued on Bank's website only and bidder has to refer the same before final submission of the Tender. For any clarifications, contact below email id.securitykolkatazo@centralbank.bank.in contact no.76030111

The Bank is not bound to accept any particular tender received in response to this invitation and reserves the right to reject all tenders and cancel the tendering process at any time without any liability to any party whatsoever. Address for submission of bids:

Zonal Head
Central Bank of India Building
7th Floor, 33 NS Road, Kolkata-700 001
email: securitykolkzo@centralbank.co.in

1.0 OBJECTIVE OF EXPRESSION OF INTEREST(EoI)

1.1 Central Bank of India, a body corporate constituted in India under the Banking Companies (Acquisition and Transfer of Undertaking) Act 1970 having its Head Office at Chander Mukhi, Nariman Point, Mumbai – 400021 and one its Zonal Office at 33, N.S. Road Kolkata-700001 hereinafter called "Bank" invites Expression of Interest(EoI) from eligible "Service Provider (SP)" or "Respondents" or "Vendors" for **Shortlisting of Prospective Bidders For Fitment and AMC of Fire Suppression System (Flooding System) on Opex (Rental) or One time installation basis (Capex) at Currency Chests (CCs) Under Kolkata Zone. There are total 09 Currency Chests under Kolkata Zone in West Bengal and Sikkim States. Contract Period is for 03 years initially and may renewed further upto 02 years based on satisfactory performance on same terms and conditions**. Our Currency Chests with their City/area are at below **Table no: 1** for reference.

Table no.1

Sr,	Currency Chest	Region	City/ Area	State
I.	KMO	Kolkata North	Kolkata	West Bengal
II.	Camac Street	Kolkata South	Kolkata	West Bengal
III.	Mamra Bazar	Durgapur	Durgapur	West Bengal
IV.	Khargpur	Bankura	Khargpur	West Bengal
V.	Jalpaiguri	Jalpaiguri	Jalpaiguri	West Bengal
VI.	Siliguri	Siliguri	Siliguri	West Bengal
VII.	Raiganj	Siliguri	Raiganj/North Dinajpur	West Bengal
VIII.	Namchi	Jalpaiguri	Namchi/South Sikkim	Sikkim
IX.	Gangtok	Jalpaiguri	Gantok/South Sikkim	Sikkim

1.2 The Current Tender is for Frame work Agreement (Fixation of Rate and Service Provider for particular Region and Offices).

1.3 All offers of the Service provider shall be unconditional and once accepted whether with or without modifications by the Bank shall be binding between the Bank and such Service provider.

1.4 The Document may be obtained from the URL: https://centralbank.abcprocure.com/EPROC or can be downloaded from Bank's Website www.Centralbankofindia.co.in and the response should be submitted at the online only given at URL https://centralbank.abcprocure.com/EPROC.

2.0 Conditions under which this EoI is issued

i) This EoI is not an offer and is issued with no commitment.

ii) Bank reserves the right to withdraw this EoI and change or vary any part thereof at any stage.

iii) Bank also reserves the right to disqualify any bidder, should it be so necessary at any stage.

iv) Short-listed bidders would be issued formal bid on GeM portal under Limited category tender inviting their commercial bids at a later date.

v) Timing and sequence of events resulting from this EoI shall ultimately be determined by Bank.

vi) No oral conversations or agreements with any official, agent, or employee of Bank shall affect or modify any terms of this EoI and any alleged oral agreement or arrangement made by a bidder with any department, agency, official or employee of Bank shall be superseded by the definitive agreement that results from this EoI process. Oral communications by Bank to bidders shall not be considered binding on Bank, nor shall any written materials provided by any person other than Bank.

vii) Neither the bidder nor any of the bidder's representatives shall have any claims whatsoever against Bank or any of their respective officials, agents, or employees arising out of, or relating to this EoI or these procedures (other than those arising under a definitive service agreement with the bidder in accordance with the terms thereof).

viii) Applicants who are found to canvass, influence or attempt to influence in any manner the qualification or selection process, including without limitation, by offering bribes or other illegal gratification, shall be disqualified from the process at any stage.

ix) Each applicant shall submit only one Pre-qualification requirements proposal.

3.0. **Rights to the Content of the Proposal**: For all the bids received before the last date and time of bid submission, the proposals and accompanying documentation of the Pre-Qualification proposal will become the property of Bank and will not be returned after opening of the pre-qualification proposals. Bank is not restricted in its rights to use or disclose any or all of the information contained in the proposal and can do so without compensation to the bidders. Bank shall not be bound by any language in the proposal indicating the confidentiality of the proposal or any other restriction on its use or disclosure.

4.0 **Acknowledgement of Understanding of Terms By submitting a proposal**, each bidder shall be deemed to acknowledge that it has carefully read all sections of this EoI, including all forms, schedules and annexure hereto, and has fully informed itself as to all existing conditions and limitations.

5.0 Work Scope:

5.1 Kolkata Zone maintains and operates total 09 Currency Chests under RBI in West Bengal and Sikkim States. These chests fitted with fire Detection cum Alarm cum Suppression System (Flooding System) at its Strong Room (Vault).

5.2 The existing system is old Fire Detection cum Fire Alarm cum Fire Suppression CO2 sprinklers (Dry) system. We require/ propose system which is similar to old system or fulfill the purpose with latest technology with minimum 05 five years running period. The work involves survey for suitability of items, supply of items, and installation of items and maintenance during contract period including monthly visit. Site visit shall be undertaken by the Service Provider/ Vendor to understand the requirement and certificate must be enclosed in this regard along with other documents during submission. *Interested participants shall conduct an initial Survey (after taking approval from the Zonal Office mail id: securitykolkzo@centralbank.bank.in, Contact no. 7603025111) to assess the requirement to offer suitable replacement. The firm has to conduct the survey at their own cost. Bank will not pay anything in this regards.*

5.3 The payout structure of above work scope will be Opex (Quarterly Rental) or one time installation basis (Capex) at Currency Chests (CCs) Under Kolkata Zone based on cost benefit analysis for the Bank among both tendering method after financial bidding at GeM Portal. The Vendor has to Select/ apply (tick) the Opex/ Capex/ or Both. Our Currency Chests with their City/area and Cubic Volume of the Vault are at below Table no: 2 for reference.

Table no.2

Sr,	Currency Chest	Region	City/ Area	State	Approx. Dimension (in cubic feet)
I.	KMO	Kolkata North	Kolkata	West Bengal	12000.00
II.	Camac Street	Kolkata South	Kolkata	West Bengal	4800.00
III.	Mamra Bazar	Durgapur	Durgapur	West Bengal	4704.00
IV.	Khargpur	Bankura	Khargpur	West Bengal	3978.00
V.	Jalpaiguri	Jalpaiguri	Jalpaiguri	West Bengal	1820.00
VI.	Siliguri	Siliguri	Siliguri	West Bengal	2160.00
VII.	Raiganj	Siliguri	Raiganj/North Dinajpur	West Bengal	6300.00
VIII.	Namchi	Jalpaiguri	Namchi/South Sikim	Sikkim	704.00
IX.	Gangtok	Jalpaiguri	Gantok/South Sikim	Sikkim	2400.00

6.0 Evaluation of Pre-Qualification proposal

The bidders' Pre-Qualification Proposal in the bid document will be evaluated as per the requirements specified in the EoI and adopting the pre-qualification criteria spelt out in this EoI. The Bidders are required to submit all required documentation in support of the pre-qualification criteria specified (e.g. detailed project citations, client contact information for verification, profiles of project resources and all others) as required for evaluation.

7.0 Language of Proposals

The proposal, all correspondences and documents shall be written in English.

8.0 Pre-Qualification Criteria

8.1 The invitation for bids is open to all entities registered in India who fulfill prequalification criteria as specified below:

a. Bank reserves its right to subject the bidders to security clearances as it deems necessary.

b. The prequalification criteria for each category of bidders is separately mentioned as follows

i. Prequalification criteria for bidders participating in Capex , both Capex & Opex method

ii. Prequalification criteria for bidders participating in Opex method.

iii. The Bidder should satisfy all of the criteria below on its own:

8.2 **Prequalification criteria for bidders participating in Capex or Both Capex & Opex Method**

Table no. 3

Sl No.	Eligibility Criteria	Documents Required	Provided (Yes/No)	Proof in the bid document (Page No.)
1.	Registration on GeM (Government e-Market)	Registration GeM id		
2.	The firm must be a registered company or firm in India and shall be in the business in India from the last 5 years.	Registration Certificates as applicable, Certificate of Incorporation from Registrar Of Companies(ROC) along with entire chain of Certificate of Incorporation documents (if applicable)		
3.	The company/ firm/bidder should have valid GST No., and should be registered under all applicable statutory legislations of the land such as Acts relating to Income Tax, Contract Labour, EPF, ESI etc. as applicable.	Registration Certificates as applicable		
4.	Firms should have Fully Functional Office at with sufficient resources at Kolkata / any other city of West Bengal.	Any one Proof of Address like Registration Certificate, Electricity Bill, Telephone Bill, Payrolls, EPF, ESI etc as applicable		
5.	The bidder should have minimum 3 years of experience in the fire system service industry.	Relevant order copies and contact person details		
6.	The bidder must have experience of carrying out at least one contract of fire system work in Banks, Financial Institutions, Retail Chains or similar institutions with order amount of Rupees 2 lakh or above for single order.	Relevant Work Order and contact person details		
7.	The Site survey at Bank conducted to understand the requirement (No Cost and No Commitment basis)	Site Survey Proof		

8.3 **Prequalification criteria for bidders participating in Opex Method**

Table no. 4

Sl No.	Eligibility Criteria	Documents Required	Provided (Yes/No)	Proof in the bid document (Page No.)
1.	Registration on GeM (Government e-Market)	Registration GeM id		
2.	The firm must be a registered company or firm in India	Registration Certificates as applicable, Certificate of Incorporation from Registrar Of Companies(ROC) along with entire chain of Certificate of Incorporation documents (if applicable)		
3.	The company/ firm/bidder should have valid GST No., and should be registered under all applicable statutory legislations of the land such as Acts relating to Income Tax, Contract Labour, EPF, ESI etc. as applicable.	Registration Certificates as applicable		
4.	Firms should have Fully Functional Office with sufficient resources at Kolkata / any other city of West Bengal.	Any one Proof of Address like Registration Certificate, Electricity Bill, Telephone Bill, Payrolls, EPF, ESI etc as applicable		
5.	The bidder must have expertise in carrying out contract of fire system work in Banks, Financial Institutions, Retail Chains or similar institutions	Relevant documents as applicable		
6.	The Site survey at Bank conducted to understand the requirement (No Cost and No Commitment basis)	Site Survey Proof		

9.0 GENERAL CONDITIONS OF CONTRACT

9.1 FALL CLAUSE

At any point of time if it is observed that the vendor is providing same services and Conducting Similar type of services to other Regions/Zones of the Bank at a lower rates than offered to Central Bank of India, Zonal Office, Kolkata, then the vendor shall have to compensate the Central Bank of India by paying the difference amount and downward revise the rate of respective services with immediate effect.

9.2 OPENING OF BIDS

a. Financial Bids of only the bidders who qualified in Technical Bid will be opened.

b. Bank reserves the right to reject a bid under any of the following circumstances:-

(i) If submitted Documents are incomplete and /or not accompanied by all supporting documents.
(ii) If any of the terms and conditions and mandatory declarations are not accepted.
(iii) If the bidder have been blacklisted from any bank/financial institutions/RBI.

9.3 TECHNICAL BID

The Technical Bid should contain following:-

a. Offer Letter in vendor's letter head (Annexure-I)
b. Table no.3 or Table no 4 as applicable properly filled and attached.
c. Technical eligibility in prescribed format with all supporting documents (numbered as per serial number against which they are submitted) mentioned against each serial number (Annexure-II).

9.4 FINANCIAL BID

a. Financial bidding will be hosted only for technically qualified bidders on GeM Portal under limited tender category.
b. Financial bid has to be submitted by the bidder after fully understanding the content and requirement.
c. Bidder may be asked to submit the Price Break up of financial Bid at the time of financial bid comparison and during currency of contract.

9.5 VALIDITY PERIOD OF THE OFFER

The offer should remain valid for 120 days from the date of opening of Technical Bid.

9.6 AWARD OF TENDER

a. L-1/lowest bidder will be decided on the lowest rate per Cubic Feet in a district HQ (upto 40 Km Range) of West Bengal, above 40 KM actual transportation cost will be given by the ordering authority.
b. The Cubic Rate should be comprehensive for Opex(Rental) method which include supply, installation and maintenance (PMS, defect attendance and normal monthly visit for the period) at 09 different locations.
c. The Cubic Rate for Capex method should include supply and installation along with 12 months warranty. AMC after warranty period minimum life of system should be for 05 years executed after warranty period.
d. The Zone/ our office shall award indicative order to successful service provider and award the Region. Our Regional Offices will further place work/ supply/ purchase order to the bidder on basis of indicative order. In Capex method, work order shall be issued only after submission of performance security.

9.7 PERFORMANCE SECURITY

a. Successful Service Provider shall submit a Performance Security. The Performance Security should be for an amount of 10 (Ten) percent of the value of the contract along with the unconditional letter of acceptance within 15 days of the date of approval letter that included total contract value issued by the Bank after each work order from Regional Office and submitted at Zonal Office. Performance Security may be furnished in the form of an Account Payee Demand Draft, Fixed Deposit Receipt from a Commercial bank, and Bank Guarantee. The Performance Security shall be for a period of One Years and two months from the date of signing the agreement by the successful Service Provider. Bank Guarantee should be obtained from any public/private sector Bank, excluding Central Bank of India.

b. The Service Provider is responsible for and obliged to conduct all contracted activities in accordance with the contract. If the Service Provider fails to submit the Performance Security with the unconditional letter of acceptance within the stipulated period, the Bank reserves the right to cancel the work order.

c. FDR (Fixed Deposit Receipt) will also acceptable as Performance Security. FDR should be made out or pledged in the name of Central Bank of India A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the Sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to ensure delivery FDR in place of Performance Security to the Bank within 15 days of award of contract.

9.8 TERMS OF EXECUTION OF WORK, PERIOD OF VALIDITY AND RENEWAL OF CONTRACT

a. If at any point of time, vendor is found to be rendering inferior services not confirming the prescribed Technical Specification and unsatisfactory services in terms of the provisions of the tender, Bank shall initiate steps for blacklisting of firm with information to all PSU Banks /RBI / IBA.

b. The Cubic feet rate contract shall be for a period of three years which may be renewed annually based on the performance and it will be at the sole discretion of the bank unless terminated at its own convenience by giving a prior notice of 30 days in writing to the firms without assigning any reason(s) and without any cost(s) or compensation therefore Bank,

9.9 WARRANTY

The Supplier warrants that the any Goods supplied under the Contract are new, unused, of the most recent or current models. The Supplier further warrants that all Goods supplied under the Contract shall have no defect arising from design, materials or workmanship or from any act or omission of the Supplier that may develop under normal use of the supplied Goods in the usage conditions prevailing in India. This warranty shall remain valid for **12 months** after the Goods or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the Contract.

9.10 PAYMENT TERMS

a. The Supplier's request(s) for payment shall be made to the work/Purchase/supply ordering region in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and the Services performed, and by documents, submitted pursuant to the delivery clause, and upon fulfillment of other obligations stipulated in the contract.

b. In Opex method, rental payment shall be made on quarterly basis after submission of monthly service certificated signed by office in-charge along with invoices.

9.11 AGREEMENT.

The service provider shall be required to enter into an agreement with bank, based on Terms and Conditions mentioned in the tender document within 15 days of issuance of indicative order of tender.

9.12 AUDIT

The services provided by the Service Provider shall be subject to the audit at the discretion of the Bank. The Service Provider shall at all times whenever required furnish all information, records, data stored in whatsoever form to internal, external, Bank appointed and statutory/RBI inspecting auditors and extend full cooperation in carrying out of such inspection.

9.13 VICARIOUS LIABILITY

a. The Vendor shall be the principal employer of the employees, agents, contractors, subcontractors, etc., if any, engaged by the vendor and shall be vicariously liable for all the acts, deeds, matters or things, whether the same is within the scope of power or outside the scope of power , vested under the contract. No right of any employment in the Bank shall accrue or arise, by virtue of engagement of employees, agents, contractors, subcontractors etc., by the vendor for any assignment under the contract.

b. All remuneration, claims, wages dues etc., of such employees, agents, contractors, subcontractors etc. of the Vendor shall be paid by the Vendor alone and the Bank shall not have any direct or indirect liability or obligation, to pay any charges, claims or wages of any of the Vendor's employees , agents, contractors, subcontractors etc. The Vendor shall agree to hold the Bank, its successors, assigns and administrators fully indemnified, and harmless against loss or liability, claims, actions or proceedings, if any, whatsoever nature that may arise or caused to the Bank through the action of Vendor's employees, agents, contractors, subcontractors, etc.

10.0 PENALTY CLAUSE

Delay in providing service or supply will attract penalty and the decision to further continue/ discontinue the contract with the service provider lies fully with the Bank.

11.0 INDEMNIFICATION

Contractor shall Indemnify the Bank before starting the work from any damages, prosecution, other legal suits and claims arising out of any mishaps occurring at the site due to faulty work, non-fulfilling safety precautions, faulty construction and for violating any statutory rules and regulations for which the contractor shall be solely responsible.

12.0 LAW, JURISDICTION AND DISPUTE RESOLUTION

The provisions of this tender shall be governed by and construed in accordance with the Indian law and the courts in Kolkata shall have the exclusive jurisdiction to deal with any issue arising out.

Annexure I

(To be typed on the Service providers letter head)
OFFER LETTER

Letter No. Date:
To,

Opex		Capex		Both	

The Zonal Head
Kolkata
Central Bank of India
Kolkata- 700 001.

Ref: Tender Notice No: **ZO/KOLK/SECY/2026-27/9C/01**of Central Bank of India

Sir,

With reference to the above tender notice, having examined and understood the instructions, terms and conditions forming part of the tender forms, we hereby enclose our offer as table no. 3 or 4.

I/We am/are aware that in the event of getting a contract, I/We agree to honor the obligation with due diligence and efficiency as required by the Central Bank of India.

We confirm that we have not been disqualified / blacklisted by any Govt. Deptt. / RBI / Bank/ Financial Services or any other organization. We also agree that in case any poor performance report is received from any of our clients our Bid will be rejected / disqualified.

We further confirm that the offer is in conformity with the terms and conditions as mentioned in the tender. We also confirm that we have undertaken the site visit for understanding the Bank's requirement under this tender. We understand that the Bank is not bound to accept the offer either in part or in full and that the Bank has the right to reject the offer in full or in part without assigning any reason whatsoever.

We certify that ……………………………………… (Name of Agency) is not owned or controlled by any Director or serving Officer/Employees of Central Bank of India or their relatives having the same meaning as assigned under section 6 of the Companies Act, 1956

.I/We agree to all the terms and conditions of the Tender Documents.

Yours faithfully,

Authorised Signatories
(Name & Designation, seal of the firm)
E-Mail address.
Contact No.