

Request for Proposal (RFP)

For the Procurement of Application for Face Recognition Based Access Control system consisting of
Time Attendance Module (TAM)

Tender Notice

Date of RFP Issuance	29 th January 2026
Last date for submission of Pre-Bid Queries	5 th February 2026
Issue Of Clarifications/Bank to Reply on Queries	12 th February 2026
The last date and time for Technical Bid/ Proposal Submission	18 th February 2026 3.30 PM
Date of Opening of Technical Bid	18 th February 2026 4.30 PM
Date of Opening of Commercial/Financial Bid	After completion of Evaluation of Technical Bids.



DISCLAIMER

The information contained in this RFP is provided to the Bidder(s) on the terms and conditions set out in this RFP document. The RFP document contains statements derived from information that is believed to be true and reliable at the date obtained but does not purport to provide all of the information that may be necessary or desirable to enable an intending contracting party to determine whether or not to enter into a contract or arrangement with Bank in relation to the provision of services. The RFP document is not a recommendation, offer or invitation to enter a contract, agreement or any other arrangement, in respect of the services. The provision of the services is subject to observance of selection process and appropriate documentation being agreed between the Bank and any successful Bidder as identified by the Bank, after completion of the selection process as detailed in this document. No contractual obligation whatsoever shall arise from the RFP process unless and until a formal contract is signed and executed by duly authorized officers of Central Bank of India with the Bidder. The purpose of this RFP is to provide the Bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each Bidder may require. Each Bidder should conduct their own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. Central Bank of India makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. Central Bank of India may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.



Facial recognition-based access control system and Visitor management system:

1. Scope of work:

<p>Sr. No.</p>	<p>Procurement of Application for Face Recognition Based Access Control system consisting of Time Attendance Module (TAM) licensed for 1100 Users along with Visitor Management system licensed for 200 Users, 46 Nos. face recognition devices along with Employee Self Service module. The requirements will be as under.</p>																						
<p>1.</p>	<p>Installation</p>	<p>Central Bank of India will provide Virtual platform for installation of the Access Control system being procured and Desktop PC for Visitor Management system. Vendor should ensure complete installation of the applications on Bank's Virtual platform/Desktop PC.</p>																					
<p>2.</p>	<p>Location for installation of Face recognition devices/Software Licenses for Access Control and Face Recognition, and attendance system.</p>	<p>Location and Address and Approximate Users</p> <table border="1" data-bbox="711 807 1403 1979"> <thead> <tr> <th data-bbox="711 807 790 940">Sr. No.</th> <th data-bbox="790 807 1025 940">Local and Address</th> <th data-bbox="1025 807 1197 940">Face recognition device</th> <th data-bbox="1197 807 1403 940">Approximate Users</th> </tr> </thead> <tbody> <tr> <td data-bbox="711 940 790 1227">1.</td> <td data-bbox="790 940 1025 1227">Central Office, "Chandermukhi Building" Central Bank of India, Nariman Point, Mumbai-400021.</td> <td data-bbox="1025 940 1197 1227">26</td> <td data-bbox="1197 940 1403 1227">700</td> </tr> <tr> <td data-bbox="711 1227 790 1559">2.</td> <td data-bbox="790 1227 1025 1559">"Bajaj Bhavan", 1st Floor, Central Bank of India, Opp. CR2 Mall, Nariman Point Mumbai-4000.21</td> <td data-bbox="1025 1227 1197 1559">4</td> <td data-bbox="1197 1227 1403 1559">150</td> </tr> <tr> <td data-bbox="711 1559 790 1824">3.</td> <td data-bbox="790 1559 1025 1824">"Ewart House", 11, Homi Modi Street, Fort, Mumbai-400001.</td> <td data-bbox="1025 1559 1197 1824">6</td> <td data-bbox="1197 1559 1403 1824">100</td> </tr> <tr> <td data-bbox="711 1824 790 1979">4.</td> <td data-bbox="790 1824 1025 1979">"Mumbai Main Office", MG Road Fort Mumbai,</td> <td data-bbox="1025 1824 1197 1979">10</td> <td data-bbox="1197 1824 1403 1979">150</td> </tr> </tbody> </table>		Sr. No.	Local and Address	Face recognition device	Approximate Users	1.	Central Office, "Chandermukhi Building" Central Bank of India, Nariman Point, Mumbai-400021.	26	700	2.	"Bajaj Bhavan", 1 st Floor, Central Bank of India, Opp. CR2 Mall, Nariman Point Mumbai-4000.21	4	150	3.	"Ewart House", 11, Homi Modi Street, Fort, Mumbai-400001.	6	100	4.	"Mumbai Main Office", MG Road Fort Mumbai,	10	150
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4.	"Mumbai Main Office", MG Road Fort Mumbai,	10	150																				



		400001.		
		Total	46	1100
		5. Fire Integration Device	4	
		The face recognition system should be compatible for integration with our HRMS system.		
3.	Registration/Enrollment of Users in system	Vendor will complete the registration/enrollment of all the Users (Staff and Vendors) as a onetime activity and provide training to Bank Officials for further enrolment.		
4.	Database	Application should preferably be compatible with Oracle database. Bank will provide license. However installation and implementation of Oracle DB will be the responsibility of successful bidder.		
5.	Third Party Licenses	Any third party software/licenses required for the optimum functioning of the application/s will have to be provided by the successful bidder. Bank will not provide any third party software/licenses/database except Oracle database for which Bank provide licenses.		
6.	Any Other Deliverables	Any other deliverables for optimal implementation of this project		
7.	AMC	<ul style="list-style-type: none"> • Vendor will provide 1 year warranty and 2 years AMC for the items being procured. • Preventative Maintenance to be done every quarter. 		
8.	SMS	System should be able to send SMS to visitors.		
9.	Face Recognition Device/Camera	Minimum specifications as mentioned in Annexure III.		
10.	Optional (will not be a part of TCO)	Cost of license for additional lot of 20 Users. Cost of license for additional lot of 20 Visitors.		
11.	Land Border Sharing Clause	Should comply with Land Border Sharing Clause.		
12.	MAF	In case bidder is not the OEM of application/Face recognition device, bidder will produce MAF from the OEM of application/Face recognition device.		
13.	Service Level Agreement	Bidder will undertake Service Level Agreement with Bank for the items supplied, for 3 years.		
14.	Terms and Mode of Payment	Terms: 100% against delivery and installation Mode of Payment: By NEFT within 30 days of installation.		



15.	Performance Bank Guarantee	Successful bidder will furnish an unconditional and irrevocable Performance Bank Guarantee (PBG) from any scheduled commercial Bank as per Bank's format, for 3% of the total project cost valid for 48 months, validity of PBG starting from its date of issuance with additional 60 days validity being notice period beyond the date of completion of all contractual obligations of supplier including warranty obligations (total 50 months). The PBG shall be submitted within 21 days of the PO acceptance by the Bidder.
16.	The application should be compatible with CSOC system of Bank	The vendor should ensure that the various application/database logs are integrated with CSOC system of Bank.
17.	Installation of all deliverables and onboarding of users	Successful bidder will complete Installation of all deliverables, registration/enrollment of all the Users (Staff and Vendors) as a onetime activity and provide training to Bank Officials for further enrolment.

2. Eligibility Criteria

Bidder should be an authorized seller in GeM
Firm should be Public Limited / Private Limited / Partnership / Proprietorship (Attach Proof document along with self-certification on Letter head)
Bidder should be registered under G.S.T and/or tax registration in state where bidder has a registered office
The bidder should have a positive net worth in two out of last three financial years (i.e. 2022-2023,2023-2024,2024-2025)
The vendor should not have been black listed by any Govt. department/PSU/PSE or banks (self declaration on letter head)
Bidder/OEM should not have NPA with any Bank in India/financial institutions (self declaration on letter head)
At the time of bidding, there should not have been any pending litigation or any legal dispute in the last five years, before any court of law (self declaration on letter head)
In case bidder is not the OEM of application/Face recognition device, bidder will produce MAF from the OEM of application/Face recognition device
The Bidder should have annual average turnover of minimum Rs. 2 Crores for the last three consecutive audited financial years. (Certificate signed and sealed by C.A.)
The products should preferably qualify under CLASS- I LOCAL SUPPLIER as per Preferential Market Access (PMA) and Public Procurement Policy (PPP) Make In India (MII) scheme of the Govt. of India dated. 04.06.2020 & 16.09.2020 and as per amendment thereafter with 50% or latest applicable local content as per the Govt. norms
The bidder should be ISO 27001 certified company.
Any Seller / OEM hardware product should not be from a country which shares a land border with India will not be eligible to bid in this tender. Seller has to mention Country of Origin



with Make & Model
Hardware and software should have capacity to integrate with Third party software, if required. Vendor should be capable for same. (Self-Certificate on Letter head)
OEM should have existing capability and infrastructure to provide technical support in India
Authorized Bidder should have designated office in Mumbai.
Proposed OEM should have dedicated, toll-free telephone numbers for aftersales support
Bidder/OEM should provide escalation matrix defining who should handle incidents at each escalation level with names and contact details for each level
Bidder should have completed at least three similar installations of Face Recognition device at any 3 Central/State Govt. Organization/PSU/Public Listed Company within 1 year before the bid opening date. Copies of relevant contracts to be submitted along with the bid in support of having supplied some quantity during the last 1 year
The Bidder is required to upload, along with the bid, all relevant certificates such as BIS certificate, type test certificate, approval certificates and other such certificates as prescribed in the Product Specifications given in the bid document

For seeking any other information/clarification, bidders may write to all the e- mail ids in one E-mail, as mentioned below ;

Designation	Email ID	Phone
Deputy General Manager	dgmbds@centralbank.bank.in	022-66387834
Assistant General Manager	agminsuranc@centralbank.bank.in	022-66387718

**Central Bank of India reserves the right to negotiate better rates from the bidder(s) selected.
Central Bank of India reserves the right.**

- ❖ To accept or reject any or all the proposals.
- ❖ To cancel the RFP process at any time without assigning any reasons, therefore.
- ❖ To re-issue the RFP, if cancelled.

3. Termination

Termination on Insolvency or Financial Distress

If the selected bidder, being a company, enters into liquidation whether voluntarily or compulsorily; or being a partnership firm, is dissolved; or being an individual, is adjudicated insolvent; or makes any general assignment or composition for the benefit of a majority (in number or amount) of its creditors; or enters into any deed of arrangement with its creditors; or if the Official Assignee or Receiver in insolvency repudiates the contract; or if a court-appointed Receiver for the bidders fails, within fourteen (14) days of notice, to demonstrate to the reasonable satisfaction of the Bank the ability to carry out and fulfill the contract (including provision of adequate security if required), the Bank shall have the right to terminate the contract.



Termination on Breach or Poor Performance

If the Bidders neglects or fails to perform any of the obligations or conditions of the contract or Purchase order, or uses substandard materials or workmanship, or does not proceed with due diligence or reasonable progress as required to complete the work within the stipulated time, and fails to remedy the default within Seven (7) clear days of receiving written notice from the Bank to that effect, or if the selected bidders abandons the contract, the Bank shall be entitled to terminate the contract by written notice.

Notice of Termination

In any of the circumstances mentioned above, the Bank may, by written notice of fourteen (14) days to the selected bidders, terminate the contract. Such termination shall not affect the existing obligations or liabilities of the selected bidders under the contract, which shall continue to remain in force as if the contract had not been terminated. The Bank shall also retain all rights and remedies available under the contract or law.

4.Earnest Money Deposit - EMD

Bidder will have to submit Earnest Money Deposit – EMD of ₹1,00,000.00 (Rs. One Lakh Only), by means of Demand Draft/ Banker's cheque in favor of "Central Bank Of India" and payable at Mumbai/Navi Mumbai or through RTGS/NEFT in the account no.-1122845035 of Central Bank of India (IFSC Code – CBIN0281067) with narration GeM Bid ref no.

Alternatively, EMD can be deposited in the form of Bank Guarantee issued by a scheduled Bank other than Central Bank of India, valid for bid validity period plus 60 days.

Bidders which are having valid MSME registration shall be exempted from the depositing EMD.

5.Payment Terms

1. 90% of the cost of licenses for applications, Face Recognition devices, third party licenses (if any), any other deliverables, will be paid after successful installation and acceptance of the system and equipment's by Bank.
2. 10% of the cost of licenses for applications, Face Recognition devices, third party licenses (if any), any other deliverables, will be made after expiry of 3 years from date of successful installation and acceptance of the system and equipment's. The same can be released against submission of Bank guarantee for the equivalent amount valid for 3 years plus 60 days claim period.
3. Payment of AMC for the new deliverables will be made after completion of warranty period of one year, in arrears (at the end of the quarter) at quarterly rests. Warranty period will start from date of successful installation and acceptance of the system and equipment's.
4. Payment of AMC for the existing will be made in arrears (at the end of the quarter) at quarterly rests.

6.Delivery and Implementation



The successful Bidder will supply all the deliverables at Central Bank of India, above locations stated in Scope of work Sr.No.2 and make the system GO-LIVE within 15 days of acceptance of Purchase Order.

Penalty for delay in delivery and implementation

In case the successful bidder is not able to make the system GO-LIVE at Central Bank of India, locations stated in Scope of work Sr.No.2, within 15 days of acceptance of Purchase Order, a penalty of 2 % of the value of deliverables locations stated in Scope of work Sr.No.2 will be levied per week of delay or part thereof, with maximum 10% of the value of deliverables.

Penalty for Down Time

In case of downtime of system, Penalty of Rs. 500/- per day will be levied.

7. Independent External Monitors

The Bank has appointed

1.Sri.Anant Kumar (anant_in@yahoo.com)

2.Shri.Nirmal Anand Joseph Deva

meghanadeva2022@gmail.com)

as Independent External Monitors in accordance with the recommendations and guidelines issued by Central Vigilance Commission

8. Digital Personal Data Protection Compliance

The Bidders shall, at all times, comply with the provisions of the Digital Personal Data Protection Act, 2023 (“DPDP Act”) and the Digital Personal Data Protection Rules, 2025 / Notifications / Guidelines and further rules made thereunder.

The Bidders shall implement appropriate technical and organizational measures to ensure lawful processing, secure handling, confidentiality, integrity, availability, and protection of personal data obtained, accessed, shared, or processed in connection with this RFP and the resultant contract.

Further, the Bidders shall take due care while collecting and dealing with sensitive personal data or information of Bank and its customer. Any processing of Personal Data by the Service Providers in the performance of the Agreement under this RFP shall be in compliance with the above Act/Rules. The Service Provider shall also ensure that any sub-contractor (if allowed) engaged by it shall act in compliance with the above Act, to the extent applicable.

The Bidders shall act only on documented instructions of the Bank and shall not process personal data for any purpose other than the performance of the obligations under this RFP.

Any data breach, unauthorized access, misuse, loss, or disclosure of personal data must be reported to the Authority/Bank in writing within [24 hours] of occurrence, along with an incident report and remedial action plan.

The Bidders shall indemnify and hold harmless the Bank against any loss, liability, penalty, claim, cost, or damages arising out of non-compliance with the DPDP Act and Rules.”



9. Labour Law Adherence and Compliance with Court Directions.

The Bidders shall ensure full compliance with all applicable labour laws, employment laws, industrial relations regulations, social security legislation, and any orders/directions issued by competent Labour Courts/Industrial Tribunals/Authorities /RBI and any other Regulatory/ Statutory body in India.

The Bidders shall be solely responsible for payment of salaries, wages, statutory contributions, benefits, and all dues to its employees, subcontractors, labour, and statutory personnel deployed for execution of work under this RFP.

No employer-employee relationship shall be deemed to exist between the Bank and the personnel engaged by the Bidders.

In case of any claim, demand, dispute, or litigation arising due to non-compliance by the Bidder/Vendor, the same shall be solely borne and resolved by the Bidder/Vendor without any liability upon the Bank.

The Bidders shall indemnify the Bank against any losses, costs, or legal liabilities on account of any violation or non-compliance of applicable laws including any liabilities, costs or expenses arising in connection with any proceedings in respect thereof.

10. Resolution of Disputes

In the case of dispute arising between the Bank and the selected bidders, which has not been settled amicably, any party can refer the dispute for arbitration under the Arbitration and Conciliation Act, 1996 and any statutory modification or re-enactment thereof, shall apply to these arbitration proceedings.

Any dispute may be referred to a panel of three arbitrators, out of which both the parties shall appoint one arbitrator each and the two arbitrators so appointed shall appoint a third arbitrator, before commencing the arbitration proceedings. Any appeal will be subject to the exclusive jurisdiction of courts at Mumbai.

The decision of the arbitrator/s shall be final and binding upon both the parties. All arbitration awards shall be in writing and shall state the reasons for the award.

The expenses of the arbitration as determined by the arbitrators shall be shared equally by the Bank and the selected bidders. However, the expenses incurred by each party in connection with the preparation, presentation shall be borne by the party itself.

- a) Arbitration proceeding shall be held at Mumbai, India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be in English.

The award of the arbitrators shall be final and conclusive and binding upon the Parties, and the parties shall be entitled to enter judgment thereon. The Parties further agree that such enforcement shall be subject to the provisions of the Arbitration and Conciliation Act, 1996.



11. Force Majeure ;

Notwithstanding anything contained in the terms of reference, the selected bidders shall not be liable for liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failures to perform its obligations under the agreement is the result of an event of Force Majeure.

For purposes of this clause "Force Majeure" means an event beyond the control of the selected bidders and not involving the bidders's fault or negligence and which was not foreseeable. Such events may include wars or revolutions, fires, floods, , pandemics quarantine restrictions and freight embargos. The decision of the Bank regarding Force Majeure shall be final and binding on the bidders.

If a Force Majeure situation arises, the bidders shall promptly notify the Bank in writing, of such conditions and the cause there of. Unless otherwise directed by the Bank in writing, the bidders shall continue to perform its obligations under the agreement as far as reasonably practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

12. Governing Law and Jurisdiction

This Agreement shall be governed and construed in accordance with the laws of India. Subject to the provision for Dispute Resolution and Arbitration as mentioned above. The courts of Mumbai alone and no other courts shall be entitled to entertain and try any dispute or matter relating to or arising out of this Agreement. Notwithstanding the above, the Bank shall have the right to initiate appropriate proceedings before any court of appropriate jurisdiction in India, should it find it expedient to do so.

Annexure I

BIDDER'S PROFILE

1	Name of the Firm/Company	
2	Year of Incorporation in India	
3	Names of the Partners/Directors	
4	Name and Address of the Principal Banker	
5	Addresses of Firm/Company	
	a) Head Office	
	b) Local Office in Mumbai (if any)	
6	Authorized Contact person	
	a) Name and Designation	
	b) Telephone number	
	c) E-mail ID.	
	d) Mobile No.	
	e) Land line No.	
7	Address for communication (with Pin code)	



8	i. Email ID ii. Alternative Email ID		
9	GST Number		
10	PAN Number		
11	Bidder's Bank Details		
12	Details of Document cost / Tender fee	DD/UTR/Reference No. date & Amount	
13	Exemption Certificate details (if applicable). Eg: MSME/Udyog Aadhar certificate etc (Micro & Small category only)	Please attach the copy of the same along with details	

Dated this..... Day of 2026
(Authorized Signatory with seal)

ANNEXURE – II

UNDERTAKING

- ❖ I/We confirm having submitted EMD of Rs 1,00,000/- (Rupees One Lakh Only) OR I/we claim exemption from submitting EMD, as we have a valid registration as an MSE (copy enclosed).
- ❖ I/We also declare that I/we have not been black-listed by any PSU/PSB/Central/State Govt authorities / Pvt Organizations etc.
- ❖ I/we also declare that we are not an NPA account holder of any Bank or Financial Institution in India.
- ❖ We have not filed for bankruptcy in any country including India
- ❖ We also undertake that, as on date of submission of response no legal case is pending against firm that may affect the solvency / existence of our firm or in any other way that may affect capability to provide / continue the services to bank.
- ❖ We hereby certify that we have read the clauses contained in OM No.6/18/2019-PPD, dated 23.07.2020 order (Public Procurement No.1), order (Public Procurement No.2) dated.23.07.2020 and order (Public Procurement No.3) dated 24.07.2020, regarding restrictions on procurement from a bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from a country, has been registered with competent authority. We certify that we and our OEM fulfil all the requirements in this regard and are eligible to participate in this RFP.
- ❖ We also confirm that we ensure to comply with the Rule 144(xi) in the General Financial Rules (FGRs) 2017 i.e., no procurement shall be made in violation of restrictions as imposed by Government of India.
- ❖ I/We hereby declare that all the information furnished by me/us hereby is correct to the best of my/our knowledge and belief.

Signature



Name & Designation
 Seal of the firm/company
 Place
 Date

Annexure-III

Specifications:

Face Recognition Device Specifications	Compliance (Y/N)	Remarks, if Any
Face Reader should support authentication like Face Recognition and Contactless Card for providing multi factor authentication by reading the Face and Card or combinations		
Face Reader device should be intelligent enough to prevent the kind of security breach by determining whether a face in a video stream is "live" or a photograph		
Device should be able to support the "Walk through Type" where device can read the user's face from a distance from 0.5 meter to 3 meters and authentication distance should be configurable in the device menu		
Device should be manufactured using the latest and most accurate state of the art Face Recognition Technology like reading Live Face only, Auto Push and shall support high speed processing		
Device should support latest ANDROID/LINUX Operating System (OS) with min. Quad Core ARM Cortex-A6 1.4GHz or better for fast processing and along with min 16GB Flash ROM and min 2 GB DDR4 RAM or better		
Display should have min 3.5" Color LCD with enhanced touch sensitivity with Gorilla Glass		
Device should be able to store up to min 20,000 Faces / min 50,000 card user & shall not be dependent on any server for storage of Face / Card & hence storage capacity shall not be divided between terminal & server		
Device should be able to upload/transfer information of employees on real time basis to the server/controller. There should be no batch process required		
Device should have in built controller provision for door control and also provide the Weigand IN/OUT output		
Device should support dual camera with minimum 2mp resolution to capture the picture of authorized or unauthorized users & shall be transferring the same to server on real time basis w/o any delay unless network is down.		
Device should support Blacklist & Expiry Employee configuration.		
The access permission should be less than 1 second (for		



1:20,000) & enrolment process shall not take more than 30 seconds for Face enrolment		
Device should communicate with central server using TCP/IP protocol over Ethernet or Internet, 10/100 Mbps auto sensing Ethernet with DHCP, IPv4		
Device card reader shall be capable of reading the various card technologies including the card presently being used at DIT. The protocol of data from the reader shall be secured open format and non-proprietary		
It shall be capable to provide a unique tone and / or tonal sequence for various status conditions such as access granted / denied		
It should be possible to configure, manage and diagnose multiple geographically dispersed readers from a central Web application without custom programming		
Device should authorize users in off-line mode. It should be able to send all events once connectivity is re-established (employees must be able to punch- in/out for shift or break off line)		
System should give warning alarm in case of tampering with machine		
Software / Firmware updates should be possible through network/communication Port. To be provided free of cost during operational period & AMC period		
In the event of reader communication failure / tempering, it shall be capable of being detected by the server and appropriate alarms shall be generated at workstations / server. Fault of one reader should not affect the operations of other readers in the network		
Device should have built-in RTC Calendar. Should be able to sync the clock with the server		
Shall have UL Listed external power supply required for internal operations. Should be able to control & provide power to EM locks & other related accessories also		
Device Should Support Power Saving Mode		
The device must be capable of supporting Storage Temperature range from -10 °C~60 °C and operating temperature range from 0°C to 50°C		
The Device should be Dust & weather proof. It should be min IP65 Rated		
The Device should be Vandal proof.		
The Device should have the capability to automatically update face templates over a time interval to maintain performance of face recognition		
The device should support humidity < 90%		
Face Reader should have CE / FCC Certified		
The complete solution should be available in a single software		



Compliance Sheet

Sr. No	Parameter	Tender Specifications	Offered Specifications
Item NO-1-. Face and Card based RFID card reader.			
1	Make	Meeting the technical specification (Attaché Brochure)	
2	Display	Minimum 3.5" TFT Display Colour Touch screen	
3	Face recognition technology	Face Recognition technology with Dual camera and fake face free technology	
4	Security Features	Anti-Spoofing Attacks against photos, videos & 3D masks	
5	Authentication types	Face, PW, CARD, Face & PW, Face or PW, FACE & PW, Card FACE OR Card / FACE & Card or PW, Card & PW, etc	
6	No of image logs	≤ 20,000 Images logs for Authorized / Unauthorized Users	
7	Email Facility	Shall have Email sending facility through application in case of critical events.	
8	Communication:	TCP/IP, USB	
9	Face and Card capacity	Up to 20,000 Users (1Face : 1User), Up to 50,000 Users (1Card : 1User)	
10	Identification Time	Face 1:20,000 < 1sec	
11	FAR	0.01%	
12	Sensor FRR	0.01%	
13	Memory:	2GB RAM + 16GB Flash	
14	Certificate	CE / FCC/ BIS / UL	

Access Control Specifications	Compliance (Y/N)	Remarks, if Any
Supports different access modes such as Face, Palm Vein, Finger, Card, or combination of any.		
Real Time Monitoring and Database Storage to server through Auto Push Technology		
Integration with door lock and exit reader from single door controller		
Automatic User Face templates transfer to all assigned devices		



Centralized monitoring connecting multi-location from a central place		
Capable enough to control Door, and supply power to exit switch and door lock		
Read range of 5 cm - 7.5 cm when used with the accepted compatible access card technology		
User based Access to Hardware & Software		
Motion sensor, beam detector, vibration sensor, panic button should be integrated with biometric device		
Time stamping functionality takes snapshot of the person accessing a door and generates reports with the photograph.		
Generation of various reports like User wise Access Control, Door wise Access Report, etc		
User Management like Add user, Delete user, Modify user, Search user etc., User wise access date range etc		
Terminal Management like Add terminal, Delete Terminal, Upgrade Firmware, Access levels settings, Anti Pass back, Network settings, Terminal Lock, Admin rights, Holiday settings, Door lock and unlock, Siren settings, etc.		
All personal & template data should be stored in an encrypted format		
Access Logs, search through Terminal, User, Visitor, Access group, Branch, Department etc.		
Allows employees to pre-register the visitor quickly before actual visit		

Attendance Software Specifications	Compliance (Y/N)	Remarks, if Any
As per organization need one can create dynamic master like Location, Dept, Category, etc. which eventually user to generate reports master wise.		
Shift Pattern, Shift Roaster, Manually Shift assignment to Individual & Group via Excel Upload, Auto Shift, Flexi Shift, Single Punch		
Software will need to be installed on premises Solution i.e. Virtual Platform		
Smart periodic E-mail notifications to employees, HOD, HR		
Web Based Report, Employee Hiring & Exit report, Department wise, Employee wise, continues absenteeism report, Muster Report, Muster with IN & OUT report, Current day man power report, Late mark & Early going Report, Summary Report.		
Graphical / PIE Chart report required for Present, absent, Manpower department wise etc.		



Condone Report for Not marking Late, Absent, half day due to any crisis arise. Should have provision to do Department wise & Employee wise Must.		
Able to create unlimited parameters to configure rules & policy for late mark, Working Hours, COMP OFF, Overtime, Late mark deduction and can be set to a single employee or group of employees.		
Should Have provision to transfer employee from One location to another		
The Application should work on HTTPS.		
Should have facility to be integrate with Third Party Software / ERP		
It is recommended that the solution should be based on web access (using any browser).		
Software should support with Minimum 1000 user		

Visitor Management Specifications	Compliance (Y/N)	Remarks, if Any
Visitor Requisition by host		
Automatically Notifies the Hosts about a Visitor's Arrival		
Visitor Self Registration with link sent by VMS System		
Visitor Access Control integration with Face, Card, etc		
Generate Visitor Pass in the form of E-Pass and Paper Pass with Customizations		
Keep Track of Visitor Documents and Vehicle Information		
Visitor integrated with Access Control		
Limit Access for Particular Areas only		
Live Tracking of Visitors		
Store Visitor's Record for Future Purpose		
Generates Detailed Reports of Visitor Movement		
The application should have option to block and unblock the visitors		
The application should have a real-time dashboard so that team can monitor each activity smoothly and also for monitoring the visitor's activity, such as how many visitors accessed today, how many visitors are still in building how many visitors are expected to visit.		
The System should generate front-end report as per multiple filters and a run-time dashboard should be accessible for all officials related to Gate Security		
The proposed solution should be integrated with Email system and SMS gateway to send notifications		
The application should have VAPT completion certificate from any client or third party agency.		



Annexure IV

Confidentiality/Non Disclosure Agreement

This Agreement made at _____, on this _____ day of _____ 2026.

BETWEEN

_____ a company incorporated under the Companies Act, 1956/2013 having its registered office at _____ (hereinafter referred to as "Vendor" which expression unless repugnant to the context or meaning thereof be deemed to include its successors and assigns) of the ONE PART;

AND

CENTRAL BANK OF INDIA, a body corporate constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 and having its head Office at Central Office, ChanderMukhi, Nariman Point, Mumbai – 400 021 (hereinafter referred to as "BANK" which expression unless repugnant to the context or meaning thereof be deemed to include its successors and assigns) of the OTHER PART

Vendor And BANK are hereinafter individually referred to as party and collectively referred to as "the Parties". Either of the parties which discloses or receives the confidential information is respectively referred to herein as Disclosing Party and Receiving Party.

WHEREAS:

The Parties intend to engage in discussions and negotiations concerning the establishment of a business relationship between them. In the course of such discussions and negotiations, it is anticipated that both the parties may disclose or deliver to either of the Parties certain or some of its trade secrets or confidential or proprietary information, for the purpose of enabling the other party to evaluate the feasibility of such business relationship (hereinafter referred to as "the Purpose").

NOW, THEREFORE, THIS AGREEMENT WITNESSETH AND IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO AS FOLLOWS:

1. Confidential Information: "Confidential Information" means all information disclosed/furnished by either of the parties to another Party in connection with the business transacted/to be transacted between the Parties and/or in the course of discussions and negotiations between them in connection with the Purpose. Confidential Information shall include customer data, any copy, abstract, extract, sample, note or module thereof.

Either of the Parties may use the Confidential Information solely for and in connection with the Purpose.

Notwithstanding the foregoing, "Confidential Information" shall not include any information which the Receiving Party can show: (a) is now or subsequently becomes legally and publicly available without breach of this Agreement by the Receiving Party, (b) was rightfully in the possession of the Receiving Party without any obligation of confidentiality prior to receiving it from the Disclosing Party, (c) was rightfully obtained by the Receiving Party from a source other than the Disclosing Party without any obligation of confidentiality, or (d) was developed by or for the Receiving Party independently and without reference to any Confidential Information and such independent development can be shown by documentary evidence.

2. Nondisclosure: The Receiving Party shall not commercially use or disclose any Confidential Information or any materials derived there from to any other person or entity other than persons in the direct employment of the Receiving Party who have a need to have access to and knowledge of the Confidential Information solely for the Purpose authorized above. The Receiving Party may disclose Confidential Information to consultants only if the consultant



has executed a Nondisclosure Agreement with the Receiving Party that contains terms and conditions that are no less restrictive than these. The Receiving Party shall take appropriate measures by instruction and written agreement prior to disclosure to such employees to assure against unauthorized use or disclosure. The Receiving Party agrees to notify the Disclosing Party immediately if it learns of any use or disclosure of the Disclosing Party's Confidential Information in violation of the terms of this Agreement. Further, any breach of nondisclosure obligations by such employees or consultants shall be deemed to be a breach of this Agreement by the Receiving Party and the Receiving Party shall be accordingly liable therefore.

Provided that the Receiving Party may disclose Confidential information to a court or governmental agency pursuant to an order of such court or governmental agency as so required by such order, provided that the Receiving Party shall, unless prohibited by law or regulation, promptly notify the Disclosing Party of such order and afford the Disclosing Party the opportunity to seek appropriate protective order relating to such disclosure.

3. Publications: Neither Party shall make news releases, public announcements, give interviews, issue or publish advertisements or publicize in any other manner whatsoever in connection with this Agreement, the contents / provisions thereof, other information relating to this Agreement, the Purpose, the Confidential Information or other matter of this Agreement, without the prior written approval of the other Party.
4. Term: This Agreement shall be effective from the date hereof and shall continue till establishment of business relationship between the Parties and execution of definitive agreements thereafter. Upon expiration or termination as contemplated herein the Receiving Party shall immediately cease any and all disclosures or uses of Confidential Information; and at the request of the Disclosing Party, the Receiving Party shall promptly return or destroy all written, graphic or other tangible forms of the Confidential Information and all copies, abstracts, extracts, samples, notes or modules thereof.

Notwithstanding anything to the contrary contained herein the confidential information shall continue to remain confidential until it reaches the public domain in the normal course.

5. Title and Proprietary Rights: Notwithstanding the disclosure of any Confidential Information by the Disclosing Party to the Receiving Party, the Disclosing Party shall retain title and all intellectual property and proprietary rights in the Confidential Information. No license under any trademark, patent or copyright, or application for same which are now or thereafter may be obtained by such Party is either granted or implied by the conveying of Confidential Information. The Receiving Party shall not conceal, alter, obliterate, mutilate, deface or otherwise interfere with any trademark, trademark notice, copyright notice, confidentiality notice or any notice of any other proprietary right of the Disclosing Party on any copy of the Confidential Information, and shall reproduce any such mark or notice on all copies of such Confidential Information. Likewise, the Receiving Party shall not add or emboss its own or any other any mark, symbol or logo on such Confidential Information.
6. Return of Confidential Information: Upon written demand of the Disclosing Party, the Receiving Party shall (i) cease using the Confidential Information, (ii) return the Confidential Information and all copies, abstract, extracts, samples, notes or modules thereof to the Disclosing Party within seven (7) days after receipt of notice, and (iii) upon request of the Disclosing Party, certify in writing that the Receiving Party has complied with the obligations set forth in this paragraph.
7. Remedies: The Receiving Party acknowledges that if the Receiving Party fails to comply with any of its obligations hereunder, the Disclosing Party may suffer immediate, irreparable harm for which monetary damages may not be adequate. The Receiving Party agrees that, in



addition to all other remedies provided at law or in equity, the Disclosing Party shall be entitled to injunctive relief hereunder.

8. Entire Agreement, Amendment, Assignment: This Agreement constitutes the entire agreement between the parties relating to the matters discussed herein and supersedes any and all prior oral discussions and/or written correspondence or agreements between the parties. This Agreement may be amended or modified only with the mutual written consent of the parties. Neither this Agreement nor any right granted hereunder shall be assignable or otherwise transferable.
9. Governing Law and Jurisdiction: The provisions of this Agreement shall be governed by the laws of India. The disputes, if any, arising out of this Agreement shall be submitted to the jurisdiction of the courts/tribunals in Mumbai.
10. General:The Receiving Party shall not reverse engineer, decompile, disassemble or otherwise interfere with any software disclosed hereunder. All Confidential Information is provided "as is". In no event shall the Disclosing Party be liable for the inaccuracy or incompleteness of the Confidential Information. None of the Confidential Information disclosed by the parties constitutes any representation, warranty, assurance, guarantee or inducement by either party to the other with respect to the fitness of such Confidential Information for any particular purpose or infringement of trademarks, patents, copyrights or any right of third persons.
11. Indemnity: The receiving party should indemnify and keep indemnified, saved, defended, harmless against any loss, damage, costs etc. incurred and / or suffered by the disclosing party arising out of breach of confidentiality obligations under this agreement by the receiving party etc., officers, employees, agents or consultants.

IN WITNESS WHEREOF, the Parties hereto have executed these presents the day, month and year first hereinabove written.

For and on behalf of

Name of Authorized signatory:
Designation:

For and on behalf of
CENTRAL BANK OF INDIA
Name of Authorized signatory:
Designation:

Annexure V

FORMAT OF INTEGRITY

(To be executed on non-judicial stamp paper of requisite value)

Central Bank of India, a body corporate, constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 as amended from time to time having its Chander Mukhi, Nariman Point, Mumbai-400021 hereinafter referred to as "Bank" (which expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include its assigns, administrators and successors) of the "ONE PART

And

..... Hereinafter referred to as "The Bidder (s)/Service Provider (s)". Preamble



The Bank intends to award, under laid down organizational procedures, contract/s for.....The Bank values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder (s)/Service Provider (s).

Section 1 – Commitments of the Bank.

1. The Bank commits itself to take all measures necessary to prevent corruption and to observe the following principles:
 - a. No employee of the Bank, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - b. The Bank will during the tender process treat all Bidder(s) with equity and reason. The Bank will in particular, before and during the tender process, provide to all Bidders (s) the same information and will not provide to any Bidders (s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.
 - c. The Bank will exclude from the process all known prejudiced persons.

2. If the Bank obtains information on the conduct of any of its employees which is criminal offence under the BNS /PC Act, or it/if there be a substantive suspicion in this regard, the Bank will inform the Chief Vigilance Office and in addition can initiate disciplinary actions.

Sections 2 – Commitments of the Bidder (s)/Service Provider (s)

1. The Bidder (s)/Service Provider (s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.
 - a) The Bidder (s)/Service Provider (s) will not directly or through any other persons of firm, offer promise or give to any of the Bank's employees involved in the tender process of the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to in order to obtain in exchange any advantage or during the execution of the contract.
 - b) The Bidder (s)/Service Provider (s) will not enter with other Bidders into any undisclosed agreement of understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
 - c) The Bidder (s)/Service Provider (s) will not commit any offence under the relevant IPC/PC Act, further the Bidder(s) / contractors will not use improperly for purposes of competition or personal gain, or pass on to others, any information or document provided by the Bank as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.



Section 6: Equal treatment of all Bidder (s)/Service Provider (s).

1. The Bidder (s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact, and to submit it to the Bank before signing the contract.
2. The Bank will enter into agreements with identical conditions as this one with all bidders, contractors and subcontractors.
3. The Bank will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7: Criminal charges against violated Bidder (s)/Service Provider (s).

If the Bank obtains knowledge of conduct of a Bidder, Contractor or subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Bank has substantive suspicion in this regard, the Bank will inform the same to the Chief Vigilance Officer.

Section 8 : Independent External Monitor/Monitors

1. The Bank appoints competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Managing Director & CEO, Central Bank of India.
3. The Bidder (s)/Service Provider (s) accepts that the Monitor has the right to access without restriction to all project documentation of the Bank including that provided by the Contractor.

The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder (s)/Service Provider (s) with confidentiality.

4. The Bank will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Bank and the Contractor. The parties offer to the Monitor the option to participate in such meetings.
5. As soon as the Monitor notices, or believes to notice, a violation of this agreement he will so inform the Management of the Bank and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act, in a specific manner refrain from action or tolerate action.



6. The Monitor will submit a written report to the Managing Director & CEO, Central Bank of India within 8 to 10 weeks from the date of reference or intimation to him by the Bank and should be occasion arise, submit proposals for correction of problematic situations.
7. Monitor shall be entitled to compensation on the same terms as being extended to / provided to Independent Directors on the Central Bank of India.
8. If the Monitor has reported to the Managing Director & CEO, Central Bank of India a substantiated suspicion of an offence under relevant BNS /PC Act, and the

Managing Director & CEO, Central Bank of India has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

9. The word "Monitor" would include both singular and plural.

Section 9 – Pact Duration.

This pact begins when both parties have legally signed it and expires for the contractor is 10 months after the last payment under the contract.

If any claim is made lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by Chairman and Managing Director, Central Bank of India.

Section 10 – Other provisions

- This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Bank i.e. Mumbai.
-
- Changes and supplements as well as termination notices need to be made in writing.
-
- If the Contractor is partnership or a consortium, this agreement must be signed by all partners or consortium members.
- Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

(For & on behalf of the Bank) (Office Seal)

(For & On behalf of Bidder/Contractor) (Office Seal)

Witness: (Name & Address)

Witness: (Name & Address)

